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Objective Present consistent, top quality products and services along with providing memorable experiences for members and their guests.

Profile

- Nearly 37 years of experience as a professional in the golf services industry.
- Nearly 25 years of experience as a General Manager.
- Ability to direct complex projects from concept to fully operational status.
- Goal-oriented individual with strong leadership capabilities.
- Organized, highly motivated, and detail-directed problem solver.
- Proven ability to work in unison with staff, volunteers, and Board of Directors.

Education B.A. Business Administration – Humber College, Toronto - 1985
 Class ‘A’ Member of the PGA of Canada – 1992

Relevant Experience & Accomplishments

Management/Supervision

- Directed recruitment and retention of supervisors and staff of 110 employees.
- Trained, supervised and evaluated staff, coached improvement management skills.
- Resulted in multilateral staff achievement of work objectives.
- Managed over 4 million dollars in revenues on an annual basis.
- Full Country Club operations experience along with financial planning, development, and implementation through strong communications and team coordination.

Employment	<p>General Manager, Cobblestone Creek Country Club, Victor, New York 2007-2020</p> <p>Directed all aspects of the facility including its activities and relationships between the facility and its Board of Governors, patrons, employees, community, government, and industry.</p> <p>General Manager, Arronhead Golf Club, Akron, New York 2005-2007</p> <ul style="list-style-type: none"> • Provide professional services to this new upscale public Golf Club opened in 2004. <p>General Manager, Area Director, Palmer Golf 1998-2005</p> <ul style="list-style-type: none"> • Oversaw operations of three Country Clubs in Buffalo NY (Brierwood CC, The Fox Valley Club, and Tan Tara GC) while in General Manager capacity at Brierwood CC. • Directed all services through corporate business philosophy and standards while upholding integrity and identity of each Club through strong member relations/communication/involvement. <p>Director of Golf, Head Golf Professional, The Fox Valley Club, Lancaster 1997-1998</p> <ul style="list-style-type: none"> • All Golf operations and member relations duties. <p>Golf Professional, Bridgewater Country Club, Ft. Erie, Ontario 1992-1997</p> <ul style="list-style-type: none"> • Fully trained through on job training and PGA certification. Started in 1980 at this Country Club while working towards full Golf professional status.
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Community & Professional Involvement	<p>New York Chapter CMAA – Director & Tournament Chair 2009-2014</p> <p>New York Chapter CMAA - Treasurer 2015</p> <p>Pittsford Little League – Board of Directors 2009</p>
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